



THE TRIBUTARY

DECEMBER 2021



IMPORTANT NUMBERS

YOUR NEIGHBORHOOD

Cross Creek Ranch Welcome Center
281-344-9882

Cross Creek Ranch Fitness Center
281-344-0078

CCR App/Website:
www.mycranch.com

Italian Maid Café
281-341-1587

Fulshear/Simonton Branch Library
281-346-1432

Homeowners Association

C.I.A. Services, Inc.

CCRCA Management Team

- Renea V. Miksch, PCAM, LSM
Senior Manager

- Kristen R. Craig, CMCA, AMS
Community Manager

713-981-9000

customer@ciaservices.com

Cross Creek Ranch Director of Fun

Will Porter - 281-341-8429

directoroffun@crosscreektexas.com

SERVICE PROVIDERS

Trash/Water - City of Fulshear
281-346-1796

Water - Inframark LLC
281-398-8211

Cable/Internet - AT&T U-Verse

att.com/u-verse

AT&T Call Center 1-877-910-0501

City of Fulshear

281-346-1796

www.fulsheartexas.gov

Fulshear-Katy Area Chamber of Commerce

832-600-3221

Fulshear Post Office - 281-533-9146

Fort Bend County Sheriff

281-341-4665

Fulshear Police Department

Non - Emergency: 281-346-2202

Fulshear Fire Department

281-346-2800

Animal Control - 281-342-1512

Emergency - 911

HOA CORNER

ANNUAL ASSESSMENTS & MEMBERSHIP MEETING

As a reminder, the assessments are due on January 1st of each year. Every owner has an obligation to pay the annual assessment. Please note, if you do not receive a statement, you must contact C.I.A. Services immediately to confirm your balance and ensure it is paid on time. You may pay online with a credit card or schedule an eCheck payment by specifying the date and amounts; please log into the My Cross Creek Ranch app and select the "Pay Assessment" tab to pay online. Payment arrangements are available by contacting C.I.A. Services; to avoid penalties, please make arrangements by January 31st. We would also like to remind you that the Annual Membership meeting has been scheduled for Tuesday, December 7, 2021, @ 6:00 p.m. The meeting will be held virtually. The notice was sent out to you for this meeting previously with the information to join, however, you may find it by logging on the My CCR App or by going to www.ciaservices.com, click on "Find My Community" select "Cross Creek Ranch" and click the zoom link on the community home page, from any computer, tablet, or smart phone, and enter the meeting ID: 847 5232 4436. You can listen through your device or all 346-248-7799 and enter the same meeting ID as listed above. If you call from a landline phone to listen, you will not be able to see the presentation or ask questions. We are looking forward to another successful year! If you have any questions, please contact C.I.A. Services, Inc. at customer@ciaservices.com or 713-344-0532. Thank you, CCRCA Management Team

If you have any questions, please contact C.I.A. Services, Inc. at

CustomerCare@ciaservices.com or 713-344-0532.

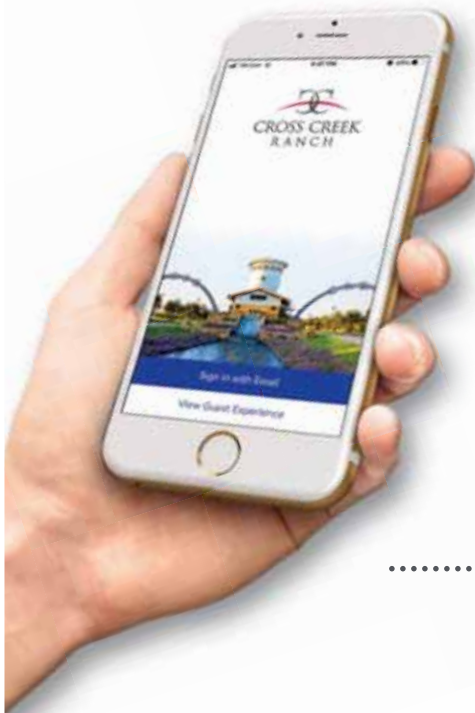
Thank you,

CCRCA Management Team

Get Connected to YOUR COMMUNITY

THREE WAYS TO STAY IN-THE-KNOW

- 1 Monthly Newsletter
- 2 Email Updates
- 3 My Cross Creek Ranch App



Download the official
community app for access
to amenities & more!

*Scan me to
download the app!*



MyCCRanch.com

Questions?

Contact C.I.A. SERVICES: 713-344-0532

customer@ciaservices.com | www.CIAServices.com

To receive the mailed newsletter or emails, please reach out
to Will Porter, at DirectorofFun@CrossCreekTexas.com.



CROSS CREEK
RANCH



GIVE BACK, BUILD HOPE.

More than ever, it is a time for *hope*.

With each home built in Cross Creek Ranch, new homeowners are hopeful for a new future. And now, through the Give Back, Build Hope campaign, each home built in Cross Creek Ranch will also inspire hope for those who need it most.

From November through December, the Fulshear community is donating money for each new home sold to these six charities:

November Sales

Family Hope, Rainbow Room and
Texana Center

December Sales

Brookwood Community, Abigail's Place
and Fort Bend PAWS

Purchase a new home in
Cross Creek Ranch and
be entered to win a

\$5,000

Furniture gift card!

To further help, visitors to the community can drop off items for each of the charities at the Cross Creek Ranch Welcome Center, 6450 Cross Creek Bend Lane, during the designated month.

New Homes from the \$200s to \$1 Million+
CrossCreekTexas.com/giveback



*Pricing and availability subject to change without notice. Promotion runs 11/01/21-12/31/21. Restrictions apply. See website for details. 9/2021



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 Sunday: 11am - 4pm ▪ Closed Monday



CROSS CREEK
RANCH

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TUESDAY & THURSDAY • 5:15am
MONDAY & WEDNESDAY • 6:15pm

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TUESDAY • 6:15pm

HIIT

TUESDAY • 11:00am

MOVEMENT & MOBILITY

THURSDAY • 11:00am

SCULPT AND TONE

THURSDAY • 6:00pm

YOGA

TUESDAY • 7:00pm
FRIDAY • 9:45am

ZUMBA

MONDAY • 9:00am
THURSDAY • 7:00pm



Follow us FOR MORE UPDATES,
VIRTUAL CLASSES, AND WORKOUTS



@CROSSCREEKRANCHFITNESS



@CCRFITNESSCENTER

*Residents/Staff inside the weight room are NOT permitted to grant access. Please check with the Fitness Center regularly for updates. 3/21

6440 Cross Creek Bend Lane, Fulshear, TX 77441 • 281-344-0078



CROSS CREEK
RANCH

HOW TO ACCESS *Amenities*

The new Cross Creek Ranch Amenity Access and Gate Entry System is live now!
This will allow you to access amenities with your smartphone or key fob.

Your mobile credential app is not linked to the My Cross Creek Ranch App, but through an app called "Conekt".



Step 1: REQUEST ACCESS ONLINE

Once you complete the Amenity Access form online, (either through CIA Services website or the CCR app) you will receive an email confirmation that your request has been received. A separate email will be sent with your amenity access information with instructions on how to proceed. **TIP: Check your spam folder for the email.**

Or visit www.CIAServices.com

Find My Community // Cross Creek Ranch // Ask, Request, Submit // **Request a Device**

NOTE: While you await your confirmation for amenity access, make sure to request your **Resident Login on the CCR app**. It can be found in the app store or Google Play Store. You can also access the web version of the app by visiting www.MyCCRanch.com.

Scan Me!



CONEXT

Step 2: GET THE APP

(Skip this step if you requested only a key fob)

When you receive your amenity access information email you will use your 16 digit code or QR code within the attachment to upload your mobile credential to the **CONEXT** app.

Note: once you upload your mobile credential, your mobile device is active! If you did not request a mobile credential, you are not required to download this app. If you requested a key fob please allow time for the postal service to deliver your device.

Scan Me!



Step 3: ACCESS YOUR AMENITIES

You will be able to use your smartphone (once you have downloaded and connected your credentials to the **CONEXT** app) or key fob to scan in with the device reader.

Questions? Contact C.I.A. Services

CustomerCare@CiaServices.com • 713-981-9000 • CiaServices.com



CROSS CREEK
RANCH

Amenity Pass

Once you have a Resident Login on the CCR app, here is how it works.



STEP 1:

In your community app, go to COVID-19 Amenity Pass. You will be prompted to sign the waiver and release - after you confirm your email you will be redirected to step 2.

STEP 2:

View the available timeslots for the desired amenity and select the timeslot card that you wish to schedule. Once you've identified the correct timeslot, request your pass and indicate the number of individuals in your party.

Once you have completed this process, you will receive an email confirmation, push notification, and your amenity passes will be available to you on the home feed of the app.

HOW TO USE YOUR PASS

- 1 10 minutes prior to the beginning of your start time, you will receive a push notification reminder* to your device.
- 2 10 mins prior to your end time, you will receive a push notification asking you to prepare to leave the amenity.
- 3 At the expiration of your amenity pass, please exit the amenity in preparation for the next group of residents.



Thank you!

Don't want to use the app? Visit www.MyCCRanch.com

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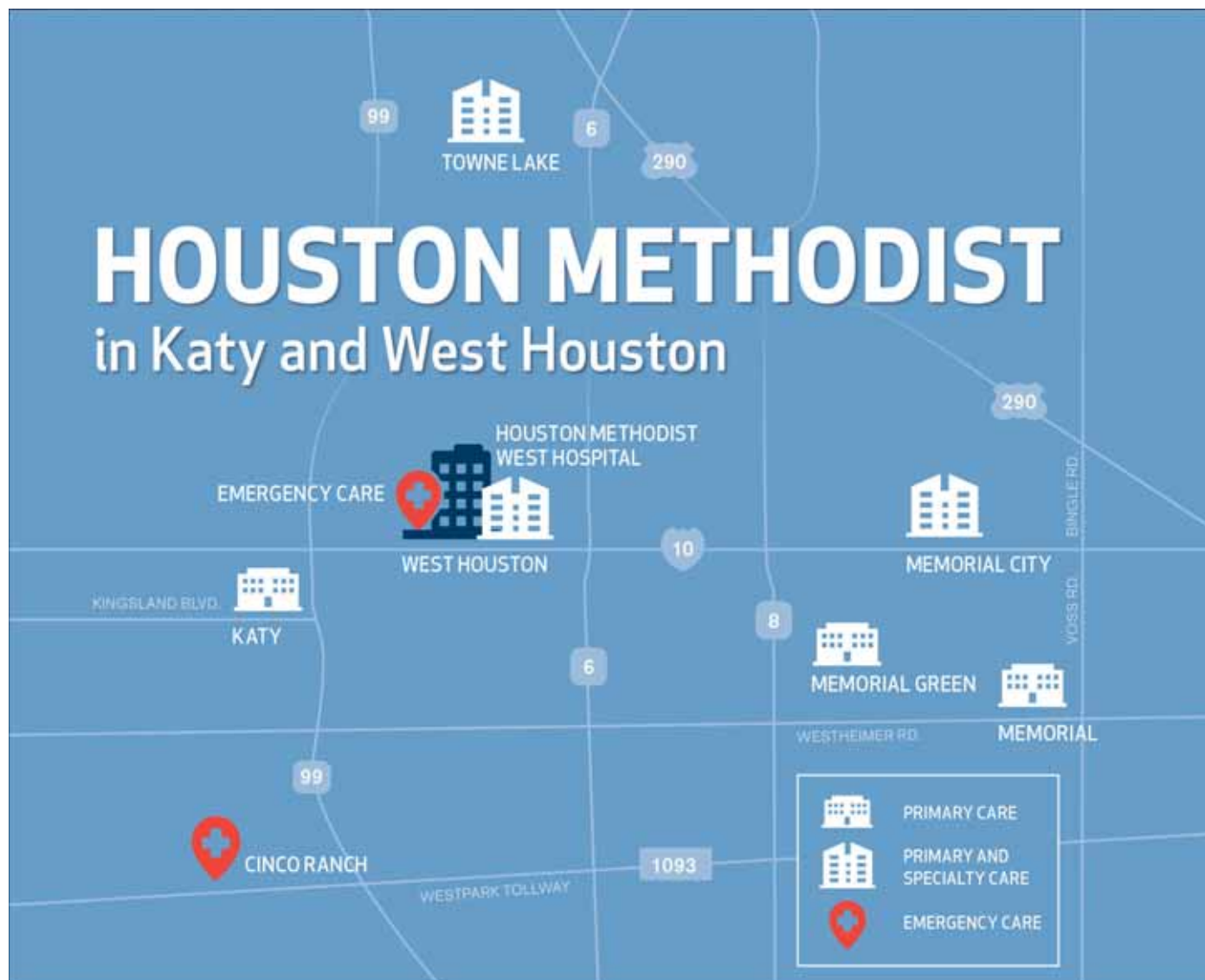
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Apart from receiving eblasts, the community app is a great source of community information, HOA forms, contacting your committees, community event photos and MORE!!