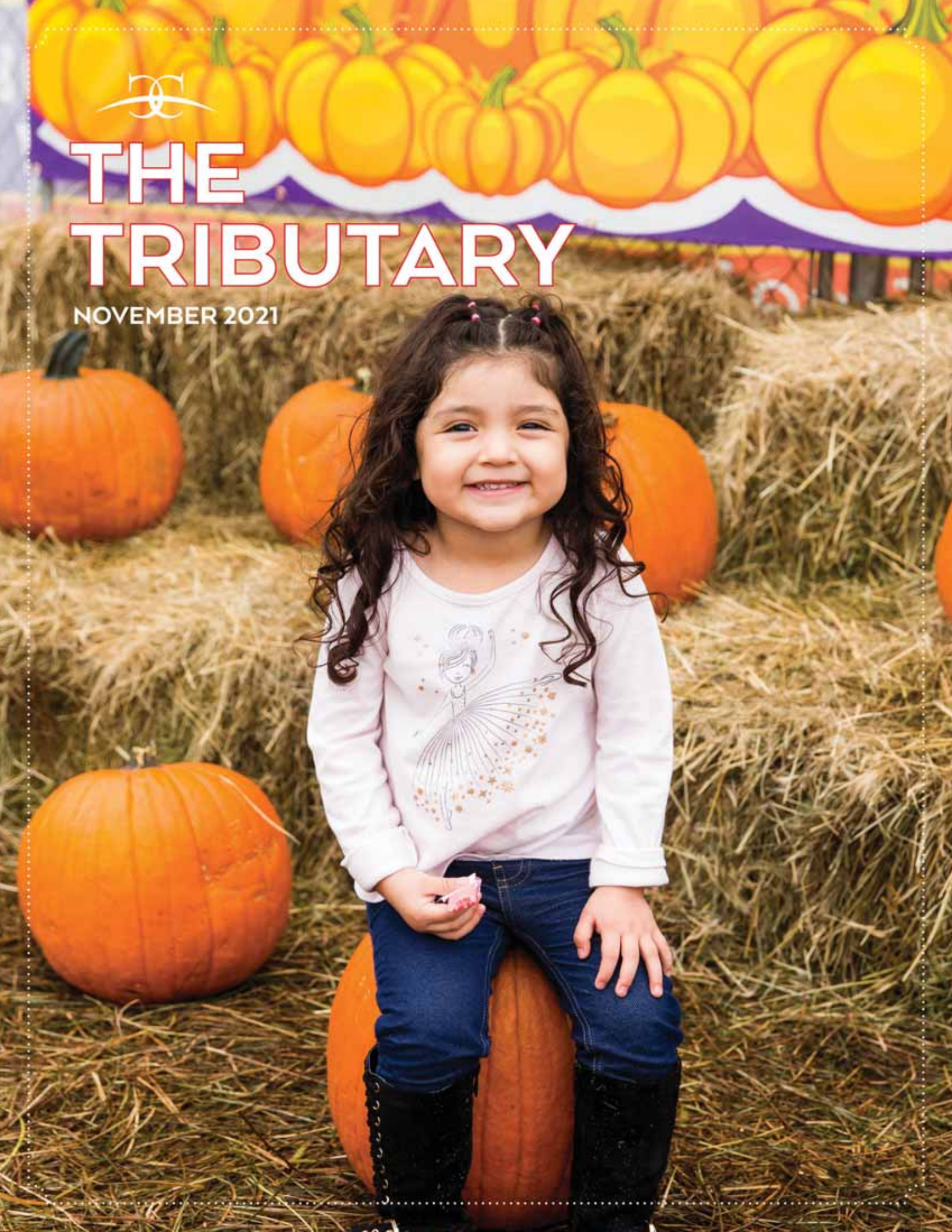




THE TRIBUTARY

NOVEMBER 2021



IMPORTANT NUMBERS

YOUR NEIGHBORHOOD

Cross Creek Ranch Welcome Center
281-344-9882

Cross Creek Ranch Fitness Center
281-344-0078

CCR App/Website:
www.mycranch.com

Italian Maid Café
281-341-1587

Fulshear/Simonton Branch Library
281-346-1432

Homeowners Association
C.I.A. Services, Inc.

CCRCA Management Team
- Renea V. Miksch, PCAM, LSM
Senior Manager
- Kristen R. Craig, CMCA, AMS
Community Manager
713-981-9000
customer@ciaservices.com

Cross Creek Ranch Director of Fun
Will Porter - 281-341-8429
directoroffun@crosscreektexas.com

SERVICE PROVIDERS

Trash/Water - City of Fulshear
281-346-1796

Water - Inframark LLC
281-398-8211

Cable/Internet - AT&T U-Verse
att.com/u-verse
AT&T Call Center 1-877-910-0501

City of Fulshear
281-346-1796
www.fulsheartexas.gov

Fulshear-Katy Area Chamber of Commerce
832-600-3221

Fulshear Post Office - 281-533-9146

Fort Bend County Sheriff
281-341-4665

Fulshear Police Department
Non - Emergency: 281-346-2202

Fulshear Fire Department
281-346-2800

Animal Control - 281-342-1512

Emergency - 911

HOA CORNER

ANNUAL MEMBERSHIP MEETING:

The Annual Membership meeting is held in December of every year; notices will be posted on-line and emailed, to all owners who have registered their email address, prior to all membership meetings.

The Annual Membership Meeting has been scheduled for **Tuesday, December 7, 2021 @ 6:00 p.m.** For the safety and convenience of all owners, the meeting will be held online. Connect by going to www.ciaservices.com, click on "Find My Community" select "Cross Creek Ranch" and click the zoom link on the community home page, from any computer, tablet, or smart phone, and enter the meeting ID: 847 5232 4436. You can listen through your device or call 346-248-7799 and enter the same meeting ID as listed above. If you call from a landline phone to listen, you will not be able to see the presentation or ask questions.

Agenda to include:

- Welcome and Introductions • Development Highlights
- 2021 accomplishments & 2022 Plans
- 2021 Financial Review & 2022 Budget
- 2021 Annual Meeting Minutes • Open Forum

All residents of Cross Creek Ranch are encouraged to attend.

We are looking forward to another successful year! If you have any questions please contact C.I.A. Services, Inc. at CustomerCare@ciaservices.com or 713-981-9000.

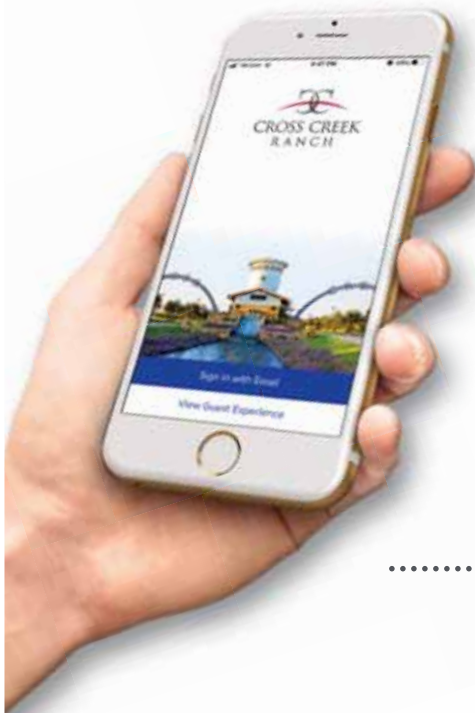
Thank you,

CCRCA Management Team

Get Connected to YOUR COMMUNITY

THREE WAYS TO STAY IN-THE-KNOW

- 1 Monthly Newsletter
- 2 Email Updates
- 3 My Cross Creek Ranch App



Download the official
community app for access
to amenities & more!

*Scan me to
download the app!*



MyCCRanch.com

Questions?

Contact C.I.A. SERVICES: 713-344-0532

customer@ciaservices.com | www.CIAServices.com

To receive the mailed newsletter or emails, please reach out
to Will Porter, at DirectorofFun@CrossCreekTexas.com.



CROSS CREEK
RANCH

Give Back. **BUILD HOPE.**



More than ever, it's a time for *hope*.

For every new home purchased in November and December, Cross Creek Ranch will donate a portion of each home sale to these 6 charities.

November Charities

- Family Hope
- Rainbow Room
- Texana Center



Purchase a new home in
Cross Creek Ranch and
be entered to win

\$3,000

December Charities

- Abigail's Place
- Brookwood
Community
- Fort Bend PAWS

To further help, visitors to the community can drop off items for each of these charities at the **Cross Creek Ranch Welcome Center, 6450 Cross Creek Bend Lane.**

New Homes from the \$280s to \$1 Million+
CrossCreekTexas.com/giveback



* Must purchase a new home during November or December to be eligible for the \$3,000. \$3,000 will be awarded upon closing of the home in CCR. Must close by 10/31/2022. Promotion runs 11/1/2021-12/31/2021. Restrictions apply, please see website for more details. For a full list of items needed, please visit the website.

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MONDAY & WEDNESDAY • 6:15pm

CORE ESSENTIALS

TUESDAY • 6:15pm

HIIT

TUESDAY • 11:00am

MOVEMENT & MOBILITY

THURSDAY • 11:00am

SCULPT AND TONE

THURSDAY • 6:00pm

YOGA

TUESDAY • 7:00pm
FRIDAY • 9:45am

ZUMBA

MONDAY • 9:00am
THURSDAY • 7:00pm



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@CCRFITNESSCENTER

*Residents/Staff inside the weight room are NOT permitted to grant access. Please check with the Fitness Center regularly for updates. 3/21

6440 Cross Creek Bend Lane, Fulshear, TX 77441 • 281-344-0078



CROSS CREEK
RANCH

HOW TO ACCESS *Amenities*

The new Cross Creek Ranch Amenity Access and Gate Entry System is live now!
This will allow you to access amenities with your smartphone or key fob.

Your mobile credential app is not linked to the My Cross Creek Ranch App, but through an app called "Conekt".



Step 1: REQUEST ACCESS ONLINE

Once you complete the Amenity Access form online, (either through CIA Services website or the CCR app) you will receive an email confirmation that your request has been received. A separate email will be sent with your amenity access information with instructions on how to proceed. **TIP: Check your spam folder for the email.**

Or visit www.CIAServices.com

Find My Community // Cross Creek Ranch // Ask, Request, Submit // **Request a Device**

NOTE: While you await your confirmation for amenity access, make sure to request your **Resident Login on the CCR app**. It can be found in the app store or Google Play Store. You can also access the web version of the app by visiting www.MyCCRanch.com.

Scan Me!



CONEXT

Step 2: GET THE APP

(Skip this step if you requested only a key fob)

When you receive your amenity access information email you will use your 16 digit code or QR code within the attachment to upload your mobile credential to the **CONEXT** app.

Note: once you upload your mobile credential, your mobile device is active! If you did not request a mobile credential, you are not required to download this app. If you requested a key fob please allow time for the postal service to deliver your device.

Scan Me!



Step 3: ACCESS YOUR AMENITIES

You will be able to use your smartphone (once you have downloaded and connected your credentials to the **CONEXT** app) or key fob to scan in with the device reader.

Questions? Contact C.I.A. Services

CustomerCare@CiaServices.com • 713-981-9000 • CiaServices.com



CROSS CREEK
RANCH

Amenity Pass

Once you have a Resident Login on the CCR app, here is how it works.



STEP 1:

In your community app, go to Amenity Pass. You will be prompted to sign the waiver and release - after you confirm your email you will be redirected to step 2.



STEP 2:

View the available timeslots for the desired amenity and select the timeslot card that you wish to schedule. Once you've identified the correct timeslot, request your pass and indicate the number of individuals in your party.

Once you have completed this process, you will receive an email confirmation, push notification, and your amenity passes will be available to you on the home feed of the app.

HOW TO USE YOUR PASS

- 1 10 minutes prior to the beginning of your start time, you will receive a push notification reminder* to your device.
- 2 10 mins prior to your end time, you will receive a push notification asking you to prepare to leave the amenity.
- 3 At the expiration of your amenity pass, please exit the amenity in preparation for the next group of residents.



Thank you!

Don't want to use the app? Visit www.MyCCRanch.com

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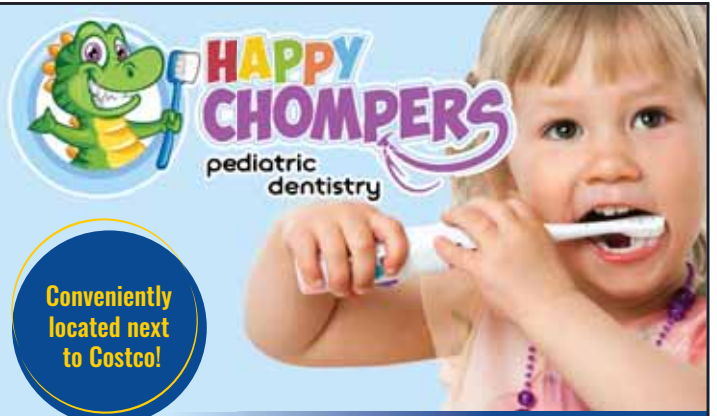
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Apart from receiving eblasts, the community app is a great source of community information, HOA forms, contacting your committees, community event photos and MORE!!